

# Utjecaj europskih integracija na pružanje javnih usluga: trendovi i iskustva

8.- 9. lipnja 2009. | Rijeka, Hrvatska



## Program konferencije

### DAN 1

8. lipnja, 2009.

<b>8:30 - 9:00</b>	<b>Registracija</b>
9:00 - 9:40	Pozdravni govori Vojko Obersnel, Gradonačelnik Grada Rijeke Yuri Afanasiev, Stalni predstavnik UNDP u Hrvatskoj Antun Palarić, Državni tajnik, Središnji državni ured za upravu Courtney Bickert, Direktorica, Nizozemska organizacija za razvoj (SNV)
<b>9:40 - 10:40</b>	<b>1. sesija: Utjecaj pristupanja EU na učinkoviti lokalni razvoj i decentralizaciju javnih usluga</b>
	Moderator: Alessandro Fracassetti, UNDP Hrvatska "Pitanja u raspodjeli odgovornosti i funkcija lokalnoj upravi – komparativna perspektiva" Salvador Parrado, Sigma program, OECD i Europska komisija Instrumenti Vijeća Europe u jačanju kapaciteta za pružanje javnih usluga lokalnih i regionalnih jedinica uprave Daniel Popescu, Opća uprava za demokraciju i politička pitanja, Vijeće Europe
10:40-11:00	Rasprava
11:00 - 11:15	Stanka za kavu
<b>11:15 - 12:00</b>	<b>2. sesija: Trendovi u pružanju javnih usluga – teorija i praksa</b>
	Moderatorica: Aida Liha, UNDP Hrvatska "Trendovi u pružanju javnih usluga u Europskoj uniji: lokalna i regionalna dimenzija" Dominic Rowles, Vijeće europskih općina i regija (CEMR)
12:00 - 12:15	Rasprava
12:15 - 14:00	Stanka za ručak
<b>14:00 - 15:00</b>	<b>3. sesija: Međunarodna iskustva u jačanju kapaciteta za pružanje javnih usluga</b>
	Moderator: Dražen Dretar, Grad Varaždin "Jačanje kapaciteta a pružanje javnih usluga u svjetlu Europskih integracija" Aida Liha, UNDP Hrvatska Europska unija na lokalnoj razini Doron Frishman i Jetona Myteveli, Nizozemska organizacija za razvoj (SNV)
15:00 - 15:15	Rasprava
<b>15:15 - 16:00</b>	<b>4. sesija: Financiranje pružanja javnih usluga građanima</b>
	Moderator: Moises Venancio, UNDP Regionalni Centar New York Modeli financiranja lokalnih projekata u Gradu Rijeci, Ante Maderić, Grad Rijeka, Hrvatska
16:00 - 16:15	Rasprava i završne napomene 1. dana

### DAN 2

9. lipnja, 2009.

<b>9:00 - 10:00</b>	<b>1. sesija: Lokalni razvoj i financiranje lokalne uprave</b>
	Moderatorica: Aida Liha, UNDP Hrvatska Integrirani lokalni razvoj Sanja Crnković Pozaić, Bit d.o.o., Hrvatska Strateški dokumenti kao instrument financiranja lokalnih projekata Doris Sošić, Regionalna razvojna agencija Porin, Hrvatska
10:00 - 10:15	Rasprava
10:15 - 10:30	Stanka za kavu
<b>10:30 - 11:30</b>	<b>2. sesija: Mogu li općine i gradovi pružiti odgovarajuće javne usluge – primjeri dobre prakse u lokalnom razvoju i uslugama</b>
	Moderator: Ante Maderić, Grad Rijeka Studija slučaja iz Srbije – Općina Indija E-Government, GIS i SISTEM 48 – Primjer dobre prakse Goran Ješić Studija slučaja iz Hrvatske: Grad Varaždin Dražan Dretar, Grad Varaždin Studija slučaja iz BiH – Općina Bosanska Krupa Sektorsko planiranje i upravljanje u oblasti voda i okolišne sanitacije Esma Hergić, Bosanska Krupa Studija slučaja iz Makedonije: Općina Gevgelija Uloga i značaj pripreme strateških dokumenata za razvoj općine – slučaj Gevgelije Risto Atanasovski, Lokalna razvojna agencija Gevgelija
11:30 - 11:45	Rasprava
<b>11:45 - 12:45</b>	<b>3. sesija: Mogu li općine i gradovi pružiti odgovarajuće javne usluge – primjeri dobre prakse u lokalnom razvoju i uslugama</b>
	Moderatorica: Gordana Milošević Jurkowska, UNDP Makedonija Studija slučaja Kosovo*, Art Gold Program Pružanje decentraliziranih usluga na Kosovu: mogućnosti i izazovi Emrush Ujkani, UNDP Project manager za Art Gold programme, UNDP Kosovo Studija slučaja Albanija: Općine Kukës i Koplik Izazovi za učinkovito pružanje javnih usluga Jetona Myteveli, SNV Albanija
12:45 - 13:30	Rasprava
13:30 - 14:15	Domjenak i osvježanje
<b>14:15 - 15:15</b>	<b>4. sesija: Alternative u jačanju pružanja javnih usluga</b>
	Moderatorica: Alexandra Windisch-Graetz, UNDP Regionalni centar Bratislava Jedinstveni sustav vodoopskrbe, odvodnje i pročišćavanja otpadnih voda u Međimurskoj županiji - primjer dobre prakse Biserka Mavrin-Veinović, Međimurske vode d.o.o. Međuopćinska suradnja u Makedoniji: pretpostavke, izazovi i rezultati Gordana Milošević Jurkowska, Ured UNDP-a u Makedoniji
<b>15:15 - 16:00</b>	<b>Završna sesija: Osvrti na konferenciju i slijedeći koraci</b>

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# European Integration and Provision of Public Services: Trends and Experiences

June 8<sup>th</sup> – 9<sup>th</sup> 2009 | Conference venue: Hotel Bonavia, Rijeka, Croatia



## Conference programme

### DAY 1 8 June 2009

<b>8:30 - 9:00</b>	<b>Registration</b>
9:00 – 9:40	Opening speech  Mr. Vojko Obersnel, Mayor of the City of Rijeka  Mr. Yuri Afanasiev, UNDP Resident Representative, Croatia  Mr. Antun Palarić, State Secretary, Office for State Administration of the Republic of Croatia  Ms. Courtney Bickert, Regional Director SNV Balkans
<b>9:40 – 10:40</b>	<b>Session 1: The impact of EU accession on effective local development and decentralized service delivery</b>  Moderator: Mr. Alessandro Fracassetti, UNDP Croatia  “Issues in assigning competences and functions to local self-government from a comparative perspective” Mr. Salvador Parrado, Sigma Programme, OECD and European Commission  “The Council of Europe tools for the improvement of local and regional public services” Mr. Daniel Popescu, Directorate General of Democracy and Political Affairs, Council of Europe
10:40-11:00	Discussion
11:00 – 11:15	Coffee break
<b>11:15 – 12:00</b>	<b>Session 2: Trends in public service delivery – theory and practice</b>  Moderator: Ms. Aida Liha, UNDP, Croatia  “Public service trends in the EU – the local and regional dimension”, Mr. Dominic Rowles, Public Services Working Group, Council of European Municipalities and Regions (CEMR)
12:00 – 12:15	Discussion
12:15 – 14:00	Lunch break
<b>14:00 – 15:00</b>	<b>Session 3: International experiences in strengthening capacities for public service delivery</b>  Moderator: Mr. Dražen Dretar, Town of Varaždin  “Strengthening the capacities for provision of public services in light of European integration” Ms. Aida Liha, UNDP Croatia  “Localising the EU” Mr. Doron Frishman, SNV Netherlands Development Organization
15:00 – 15:15	Discussion
<b>15:15 – 16:00</b>	<b>Session 4: Financing provision of public services to citizens</b>  Moderator: Mr. Moises Venancio, UNDP New York, RBEC Western Balkans Team Manager  “Models of Financing the Local Projects in the city of Rijeka” Mr. Ante Maderić, City of Rijeka, Croatia
16:00 – 16:15	Discussion and Closing remarks Day 1

### DAY 2 9 June 2009

<b>9:00 – 10:00</b>	<b>Session 1: Local development and financing the local governments</b>  Moderator: Ms. Aida Liha, UNDP Croatia  “Integrated Local development” Ms. Sanja Crnković Pozaić, Bit Ltd., Croatia  “Strategic documents as a tool for financing the local projects” Ms. Doris Sošić, Regional development agency Porin, Croatia
10:00 - 10:15	Discussion
10:15 – 10:30	Coffee break
<b>10:30 – 11:30</b>	<b>Session 2: Are municipalities and cities able to provide adequate public services - examples of best practices on local development and service provision</b>  Moderator: Mr. Ante Maderić, City of Rijeka, Croatia  Case study from Serbia: Municipality of Indija, E-Government, GIS i SISTEM 48 – Eexample of best practice Mr. Goran Ješić  Case study from Croatia: Town of Varaždin Citizen's Information centre GRIC Mr. Dražen Dretar  Case study from Macedonia: Municipality of Gevgelija “Role and Importance of preparation of strategic documents for the development of municipality” Mr. Risto Atanasovski, Local Development Agency of Municipality of Gevgelija
11:30 – 11:45	Discussion
<b>11:45 – 12:45</b>	<b>Session 3: Are municipalities and cities able to provide adequate public services - examples from best practice on local development and service provision</b>  Moderator: Ms. Gordana Milošević Jurkovska, UNDP Macedonia  Case study from Bosnia and Herzegovina : Municipality of Bosanska Krupa Sectoral planning and water and sanitation planning Ms. Esmā Hergjić, Bosanska Krupa  Case study from Kosovo*, Art Gold Programme Kosovo Decentralised Delivery: Opportunities and challenges Mr. Emrush Ujkani, Art Gold programme, UNDP Kosovo  Case study from Albania: Municipalities of Kukes and Koplik “Challenges in efficient provision of public services” Ms. Jetona Myteveli, SNV Albania
12:45 – 13:30	Discussion
13:30 -14:15	Buffet and refreshments
<b>14:15 – 15:15</b>	<b>Session 4: Alternatives to strengthening public services provision</b>  Moderator: Alexandra Windisch-Graetz, UNDP Regional Centre in Bratislava  “The unique system of water supply, drainage and purification of waste waters in the County of Međimurje – an example of good practice” Ms. Biserka Mavrin-Veinović, Međimurske vode Ltd.  “Cooperation between counties in Macedonia: assumptions, challenges and results” Ms. Gordana Milošević Jurkovska, UNDP Country Office Macedonia
<b>15:15 – 16:00</b>	<b>Closing session: Reflections on the Forum and the Next Steps</b>

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